

# Memorandum of Understanding Between Indonesia Muslim Society in Qatar and Hamlah Doha Transport

## 1. Purpose

To set out the partnership arrangements between Indonesia Muslim Society in Qatar (Community) and Hamlah Doha Transport (Hamlah), including scope, governance, accountability and roles and responsibilities.

## 2. Scope

2.1 The subject matter of the Memorandum of Understanding (MOU) is the Hajj arrangement for Indonesia Muslim Community in Qatar for the year 2011 by land transport.  
2.2 The MOU sets out how Community and Hamlah will work together to arrange safe, comfort and smooth Hajj Trip in the year 2011.

## 3. Responsibility of the Community

3.1 Food  
Community will propose Indonesian catering service to Hamlah for provision of food in Mecca.

### 3.2 Other

3.2.1 Community will provide human resource to make registration once the system opens  
3.2.2 Community will provide list of jamaah to Hamlah by mid of July 2011

## 4. Responsibility of the Hamlah

### 4.1 Transportation

4.1.1 Hamlah will provide bus with maximum 3 years old with knowledgeable driver.

- 4.3 Accommodation**
- 4.3.1 Hamlah should provide:
- A. Accommodations that are located in area that has clear, strong cellular phone signal and is near (maximum 200 meters) from public transportation stop.
  - B. Daily cleaning service (for garbage collection and bathroom cleaning) in the accommodation in Mecca.
  - C. Standard working appliances, such as washing machines, refrigerators in the accommodation in Mecca.

- 4.2 Food**
- Hamlah will provide:
- A. Lunch/Dinner - Parcel style Indonesian food and bottled water on the departure (Doha-Mecca) and return (Madinah-Doha) trips
  - B. Parcel style Indonesian food 2 times (breakfast & lunch or breakfast & dinner) a day, every single day during stay in Mecca.
  - C. Buffet style food (provided by the hotel) for breakfast & Parcel style food for lunch, every single day during stay in Madinah.
  - D. Parcel style Arabic food 3 times a day, every single day, during stay in Mina (to be served not later than 6 AM for breakfast, 12 PM for lunch and 6 PM for dinner)
  - E. Parcel style Arabic food for lunch in Arafah (to be served not later than 12 PM)
  - F. Light food (sandwich/bread/biscuits) and drinks (water and juices) for dinner after Arafah (to be distributed before leaving Arafah)

- 4.1.2 The bus must have AC and toilet in working condition.
- 4.1.3 Hamlah will assure consistent service of shuttle bus between accommodation to haram during stay in Mecca with, but not limited to, the following schedule :
  - Before and after Fajr Prayer
  - Before and after Zuhr Prayer
  - Before Ashr Prayer
  - After Isya' Prayer
- 4.1.4 Hamlah will provide a transport coordinator on drop off location, who must be available at all shuttling times above and is able to speak everyday English.
- 4.1.5 Hamlah will provide a minibus for ziarah in Mecca and Madinah once on each city. The ziarah trip in Mecca covers inspection of tent in Mina and Arafah.
- 4.1.6 Hamlah will provide shuttle bus from accommodation in Mecca to the tent in Mecca, minimum once daily (after Maghrib or Isya prayer) every single day during stay in Mina.
- 4.1.7 Hamlah will ensure all jamaah departed from Arafah to Muddzalifah before maghrib on 10 Dhuilhijjah, transport provided.
- 4.1.8 Hamlah will ensure availability of transportation from Muddzalifah to Mina
- 4.1.9 Hamlah will provide transportation from Haram to accommodation on 13 Dzuilhijjah, after thawaf wada'.

## 8. Authority

This is a voluntary agreement that expresses the good-faith intentions of the Parties and is not enforceable by any party.

## 7. Enforceability

Parties agree that the terms outlined in this MOU will become effective when both Parties sign it. The Parties agree that either Parties may terminate this MOU at any time, for any reason, with no penalty. This MOU terminates 30 days after the end date of Hajj 2011 trip, unless the MOU is extended in writing by both sides.

## 6. Effective Date and Termination

This MOU can be modified only by means of a document signed by both parties

## 5. Modification


- 4.4.1 Hamlah will ensure at least one (1) Indonesian Mutawa is provided by Hajj Committee for Jamaah of Community.
- 4.4.2 Hamlah will provide one (1) Indonesian Team leaders every 80 jamaah. These leaders will be nominated by the Community.
- 4.4.3 Hamlah will provide human resource to make registration once the system opens
- 4.4.4 Hamlah will provide PA (public-address) equipment for transmitting sermon in Arafah, one each for Men and Ladies tent.
- 4.4.5 Hamlah will provide free genuine zamzam water, 1 container of 10 liter for each jamaah
- 4.4.6 Hamlah will provide Border assistance to minimize delay (standard waiting hours should not be more than 6 hours).
- 4.4.7 Agreement to be witnessed by Indonesian Embassy.


### 4.4 Other

- 4.3.2 Hamlah will ensure the security of the accommodation in the accommodation in Mecca.
- 4.3.3 Hamlah will provide free medical service during the trip
- 4.3.4 Hamlah will provide dedicated accommodation for jamaah from the Community in Mina and Arafah
- D. Hot drinks making facility and consumables that are available on 24 hours basis in the accommodation in Mecca.
- E. Housekeeper who is available on 24 hours basis and can speak everyday English in the accommodation in Mecca.


The undersigned hereby execute this Memorandum of Understanding on behalf of the Parties.

For the Indonesia Moslem Society in Qatar:

Signature:  Name: SMIRI S. W. P. M. S. Title: \_\_\_\_\_  
Date: 20/11/2019



For Hamlah Doha Transport:

Signature:  Name: MUHAMMAD ETHERI Title: COORDINATOR  
Date: 28/5/14